

ThermWise® Appliance Rebates Terms and Conditions

Rebate availability

The Questar Gas® ThermWise Appliance Rebates Program has been approved by the Public Service Commission of Wyoming and may be subject to change or modification at any time. All equipment must be new and must be purchased and installed prior to submitting a rebate application, and must have been purchased and installed on or after July 1, 2009. Applications must include all information requested. Failure to provide this information may result in the delay or denial of the rebate.

Rebate eligibility

Only one rebate will be paid per appliance. Proof of purchase and installation receipts are required for each appliance qualifying for a rebate. Appliance(s) must have been purchased and installed after home's original occupancy date. Appliances installed as part of the home's original construction (New Construction) are not eligible for rebates under this program.

Rebate qualification

If equipment is returned after rebate is paid, Questar Gas will be reimbursed the rebate with penalty including associated legal and/or collection related costs. Qualifying rebate measures may be found online at ThermWise.com, or by calling 1-866-699-6032. Equipment must be installed within Questar Gas's Wyoming service area.

Application details

Applications are subject to verification by Questar Gas. If your application is selected for verification, it will not be processed until the verification process is satisfactorily completed.

Questar Gas issues rebates in the form of checks, not utility-bill credits. Questar Gas is not responsible if your retailer or contractor provides inaccurate information about the amount and/or conditions of the actual rebate and Questar Gas will not pay rebates for equipment that is mislabeled or misrepresented by dealers regarding rebate qualifications. Households receiving rebates under the ThermWise Appliance Rebates Program may not receive equipment purchase and installation rebates for the same equipment under other Questar Gas Programs.

Rebate limitations and limitation of damages

Payment of the rebate by Questar Gas does not warrant the performance of qualifying/installed equipment and does not warrant that the qualifying/installed equipment will deliver any specified amount of energy or cost savings. The customer shall independently evaluate any information related to the qualifying equipment. Neither Questar Gas, its parent company, affiliates, subsidiaries, officers, employees, nor its contractors make any warranty, expressed or implied, or assume any legal liability or responsibility for the accuracy, completeness or usefulness of any information, estimated savings, benefits, products or processes disclosed, or represent that its use would not infringe on privately-owned rights. Reference to any specific commercial project, processes, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by Questar Gas, its parent company, affiliates, subsidiaries, officers, employees, or its contractors.