



UTAH

# ThermWise® Appliance Rebates Program

## Solar Assisted Gas Water Heater Application

If you can conserve, you can save.®

### How do I get a rebate?

**Ensure your eligibility**

Questar Gas® customers living in an existing single family dwelling (1 to 4 units) or a multifamily dwelling (5 or more units) may be eligible for available rebates. Builders of single family and multifamily dwellings with primary gas and space water heating may also be eligible for rebates. Wyoming residents may be eligible for solar rebates through the Wyoming ThermWise Program. Visit ThermWise.com for details. Please review the Terms and Conditions on the last page for further eligibility details. **Completed form and itemized receipt must be received within six months of purchase to meet eligibility criteria.**

**Complete your rebate application in just six easy steps!**

All steps are required unless otherwise noted. Incomplete applications and applications submitted without required documentation will result in delayed or denied rebates.

**Include a copy of an itemized receipt or invoice and your current Questar Gas bill with your application**

**Make a copy of completed application for your records**

**Submit your application (see page 3 for instructions)**

Need help? Call 866-699-6032 or visit ThermWise.com for answers to frequently asked questions and for qualifying products and services.

### 1) Account, Customer & Contractor Information

Account number\* \_\_\_\_\_ Service-agreement number\* \_\_\_\_\_

\* Account and service-agreement numbers are located on your gas bill. Applications cannot be processed without both. See example below. If you need information about your Questar Gas Account, please call Questar Customer Care at 800-323-5517.

#### Customer Information

First name \_\_\_\_\_ Last name \_\_\_\_\_ Phone \_\_\_\_\_

(as it appears on account)

Installation address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Mailing address \_\_\_\_\_

(if different from install address)

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Email address (optional) \_\_\_\_\_

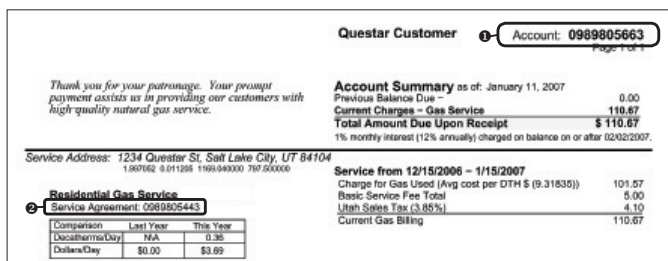
#### Contractor Information (If self-installed, please provide inspection documentation from a licensed contractor)

Name \_\_\_\_\_ Company name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ License # \_\_\_\_\_ License type \_\_\_\_\_



#### Account information

The customer (1) account number and (2) service-agreement number can be found on the monthly Questar Gas bill or you can call Questar Gas at 1-800-323-5517

## 2) Building Type and Household Information

### What is your building type?

- Single family - Home, apartment, condominium, townhouse (1 to 4 units)  
 Multifamily - Apartment condominium, townhouse (5 or more units)

### When was your home construction complete?

- Completed prior to 2012 (Existing Home)  
 Completed in 2012 or later (New Construction)

#### Heat source (existing):

- Gas furnace  
 Heat pump  
 Electric  
 \_\_\_\_\_

#### Water heater type:

- Gas  
 Electric  
 Propane  
 \_\_\_\_\_

#### Unit details:

Year home was built: \_\_\_\_\_

Approx. heated square footage:

\_\_\_\_\_

#### Household income - approx.

(optional)

- up to \$24,999  
 \$25,000 - \$34,999  
 \$35,000 - \$49,999  
 \$50,000 - \$74,999  
 \$75,000 - \$99,999

#### What is the age of the Questar Gas account holder? (optional)

- 18 - 25  
 26 - 35  
 36 - 45  
 46 - 55  
 56 and over

#### How did you hear about the ThermWise® Program? (optional)

- Online search  
 Friend/referral  
 Retailer sales staff  
 TV/radio ad  
 Print ad  
 Bill insert

## 3) Equipment Information

Solar Assisted Gas Water Heating	Rebate	Qty. (limit 2 systems)	Manufacturer	Model	Brand (as listed on solar-rating.org)
Must be active and Certified OG-300 by SRCC. Only one rebate per system. Systems may require multiple collectors.	\$750				
Purchase date _____ Installation date _____					
Solar assisted gas water heaters must be installed for the express purpose of supporting a new or existing gas water heating appliance. Please indicate the primary gas water heating appliance that this solar unit is supporting:					
<input type="checkbox"/> Boiler <input type="checkbox"/> Storage water heater <input type="checkbox"/> Tankless water heater <input type="checkbox"/> Pool heating system					

## 4) Attach Proof of Purchase

Please include a copy of an itemized receipt or invoice with your application. Your retailer or contractor can provide this document for your qualified product. Any applications missing this document will be delayed or denied.

Proof of purchase must include the following:

- Retailer/contractor name, address and phone number
- Itemized listing of quantity, description, manufacturer, model number and other identifying information as appropriate
- Contractor license and license type (only applicable to this solar supplemental application)
- Purchase date and price

## 5) Acceptance of Terms

I hereby certify that all information is accurate, including claims of customer and equipment information. I have read all terms and conditions of this application and acknowledge that Questar Gas may verify all the information provided.

Customer signature \_\_\_\_\_ Date \_\_\_\_\_

## 6) Review and Submit Your Application

After you have reviewed your application, please submit by mail or email:

**Mail:** ThermWise Appliance Rebates  
P.O. Box 45360  
Salt Lake City, UT 84145-0360

**Email:** Appliance@ThermWise.com

### Check delivery

Rebate checks are issued within approximately six weeks upon receipt of a completed and approved rebate application.

## Terms and Conditions

### Rebate availability

The Questar Gas® ThermWise® Rebate Programs have been approved by the Public Service Commission of Utah. **All rebates subject to change with 30 days notice.** All equipment must be new and must be purchased and installed prior to submitting a rebate application. Equipment must have been purchased and installed on or after January 1, 2012. Applications must include all information requested. Failure to provide this information may result in the delay or denial of the rebate.

### Rebate eligibility

It is the responsibility of the applicant to send the completed rebate application along with copies of the required proofs of purchase. Only one rebate will be paid per appliance. Proof of purchase and installation receipts are required for each system qualifying for a rebate. For customers applying through the ThermWise Appliance Rebate Program for existing homes, systems must have been purchased and installed after home's original occupancy date. For builders applying through the ThermWise Builder Rebates Program, the system must be installed as part of the home's original construction on or after January 1, 2012. Allow approximately six weeks from receipt of completed applications, including all purchase receipts, for rebate processing. For single family dwellings, qualifying products purchased on or after January 1, 2012 are eligible for a rebate. For multifamily dwellings, qualifying products purchased on or after January 1, 2012 are eligible for a rebate. **Completed form and required documentation must be received within six months of purchase.**

### Rebate qualification

If equipment is returned after rebate is paid, Questar Gas will be reimbursed the rebate with penalty including associated legal and/or collection related costs. Qualifying rebate measures may be found online at ThermWise.com, or by calling 866-699-6032.

### Application details

Applications are subject to verification by Questar Gas. If your application is selected for verification, it will not be processed until the verification process is satisfactorily completed.

Questar Gas issues rebates in the form of checks, not utility bill credits. Questar Gas is not responsible if your retailer or contractor provides inaccurate information about the amount and/or conditions of the actual rebate, and Questar Gas will not pay rebates for equipment that is mislabeled or misrepresented by dealers regarding rebate qualifications. Households receiving rebates under the ThermWise Rebate Programs may not receive equipment purchase and installation rebates for the same equipment under other Questar Gas Rebate Programs.

Need help? Call **866-699-6032** or visit **ThermWise.com** for answers.

## Terms and Conditions – continued

The customer hereby transfers to Questar Gas all “Environmental Attributes” attributable to the qualifying equipment or its operation. Environmental Attributes means those aspects, claims, characteristics and benefits of avoided energy use associated with the equipment. Environmental Attributes include all environmental benefits, avoided emission characteristics, credits, allowances, reductions, offsets, and benefits associated with the savings of energy and the reduction of generation from non-renewable energy resources, including any avoided emissions of carbon dioxide, methane, and any other greenhouse gases, but do not include any tax benefits or credits associated with the equipment.

### **Rebate limitations and limitation of damages**

Payment of the rebate by Questar Gas does not warrant the performance of qualifying/installed equipment and does not warrant that the qualifying/installed equipment will deliver any specified amount of energy or cost savings. The customer shall independently evaluate any information related to the qualifying equipment. Neither Questar Gas, its parent company, affiliates, subsidiaries, officers, employees, nor its contractors make any warranty, expressed or implied, or assume any legal liability or responsibility for the accuracy, completeness or usefulness of any information, estimated savings, benefits, products or processes disclosed, or represent that its use would not infringe on privately-owned rights. Reference to any specific commercial project, processes, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by Questar Gas, its parent company, affiliates, subsidiaries, officers, employees, or its contractors.



### **Shopping for a new home?**

Ask your builder or real estate agent about **ENERGY STAR® qualified homes** - designed, built and performance tested to be at least 15% more energy-efficient than homes built to Utah code standards.

### **Not sure where to begin?**

Schedule an **in-home energy audit**. For \$25, a Questar Gas technician will visit your home and conduct an energy audit. If you prefer, we can also provide a free **mail-in audit**. Call **800-695-7375** between the hours of 7 AM to 5 PM (MST) Monday through Friday to learn more.

**If you conserve, you can save.®**

Visit **ThermWise.com** and start saving today.