

ThermWiseSM Appliance Rebates Application Information

Important: It is the responsibility of the customer or applicant to send the completed rebate application along with copies of the required receipts. Rebates are only available for customers living in existing single-family houses or in existing dwellings of four units or fewer. Customers living in dwellings of five units or more are eligible for multifamily rebates using this application. Please indicate by checking the appropriate building type in the box below. Allow six weeks from receipt of completed applications including all purchase receipts for rebate processing. Remember to include copies of all receipts. Rebates will not be paid for ineligible or incomplete applications.

Terms and Conditions

Rebate availability

Questar Gas's ThermWiseSM Appliance Rebate Program has been approved by the Public Service Commission of Utah and may be subject to change or modification at any time. All equipment must be new and must be purchased and installed prior to submitting a rebate application, and must have been purchased and installed on or after January 1, 2007. Applications must include all information requested. Failure to provide this information may result in the delay or denial of the rebate. Multifamily rebates are only valid on appliances purchased and installed after January 1, 2008.

Rebate eligibility

Only one rebate will be paid per appliance. Proof of purchase and installation receipts are required for each appliance qualifying for a rebate. Appliance(s) must have been purchased and installed after home's original occupancy date. Appliances installed as part of the home's original construction (New Construction) are not eligible for rebates under this program.

Rebate qualification

if equipment is returned after rebate is paid, Questar Gas will be reimbursed the rebate with penalty including associated legal and/or collection related costs. Qualifying rebate measures may be found online at ThermWise.com, or by calling 1-800-323-5517. Equipment must be installed in single-family houses or in dwellings of up to four units within Questar Gas's Utah/Idaho service area. Customers in Questar's Wyoming service area are not eligible for appliance rebates.

Application details

Applications are subject to verification by Questar Gas. If your application is selected for verification, it will not be processed until the verification process is satisfactorily completed.

Questar Gas issues rebates in the form of checks, not utility-bill credits. Questar Gas is not responsible if your retailer or contractor provides inaccurate information about the amount and/or conditions of the actual rebate and Questar Gas will not pay rebates for equipment that is mislabeled or misrepresented by dealers regarding rebate qualifications. Households receiving rebates under the ThermWiseSM Appliance Rebate Program may not receive equipment purchase and installation rebates for the same equipment under other Questar Gas programs.

Rebate limitations and limitation of damages

Payment of the rebate by Questar Gas does not warrant the performance of qualifying/installed equipment and does not warrant that the qualifying/installed equipment will deliver any specified amount of energy or cost savings. The customer shall independently evaluate any information related to the qualifying equipment. Neither Questar Gas, its parent company, affiliates, subsidiaries, officers, employees, nor its contractors make any warranty, expressed or implied, or assume any legal liability or responsibility for the accuracy, completeness or usefulness of any information, estimated savings, benefits, products or processes disclosed, or represent that its use would not infringe on privately-owned rights. Reference to any specific commercial project, processes, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by Questar Gas, its parent company, affiliates, subsidiaries, officers, employees, or its contractors.